

Frequently Asked Questions:

What is Starfish Early Alert?

- Starfish is a student retention system that helps you stay on track throughout your academic career.
- Starfish uses “*Flags*,” to identify concerns regarding situations like: frequent absences, missed assignments, low scores or possible failure in a class.
- Starfish also allows instructors to give praise or “*Kudos*” to celebrate a student's success or improvement in a class. “*Referrals*” are used to direct you to contact a particular office on campus.

Why did I get a *Kudo*?

- A student receives a kudo as an acknowledgement from the instructor of improving work or for outstanding achievement in their course.

Why did I get a *Flag*?

- If an instructor is concerned about your progress in class, you may see one or more of the following flags:
 - ✓ **Attendance Concern**
 - ✓ **General Concern**
 - ✓ **No-Show**
 - ✓ **No Online Participation**
 - ✓ **Missing Submission**
 - ✓ **In Danger of Failing**
 - ✓ **Recommend Withdrawal**

What should I do if I get an email about a Starfish Flag?

- If you are contacted with a flag, please take action on the concern raised by your instructor. Follow the directions in the email and respond quickly to improve your class performance.
- Remember, flags are not a form of punishment, but a way of getting your attention and connecting you with the appropriate student resources.