



Frequently Asked Questions:

What is Starfish Early Alert?

Starfish is an early warning and student tracking module that collects information and manages concerns so that you as a student can engage more deeply with your instructors and the staff at CCC. Starfish allows instructors to raise *flags*, or early alerts to identify their concerns about your academic performance, it also allows them to raise *kudos* to celebrate your success or improvement in class.

Why did I get a *Kudo*?

A student receives a kudo as an acknowledgement from the instructor of improving work or for outstanding achievement in their course.

Why did I get a *Flag*?

If an instructor is concerned about your progress in class, you may see one or more of the following flags:

- ✓ **Attendance Concern**
- ✓ **General Concern**
- ✓ **No-Show**
- ✓ **No Participation**
- ✓ **Missing Submission**
- ✓ **Low Major Assignment/Exam Grade**
- ✓ **In Danger of Failing**

What should I do if I get an email about a Starfish Flag?

If you are contacted with a flag, please take action on the concern raised by your instructor. Follow the directions in the email and respond quickly to improve your class performance.

Remember, flags are not a form of punishment, but a way of getting your attention and connecting you with the appropriate student resources.